

# Lorenzo Montgomery

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74 Stonewall Lane  
Waterbury, CT 06705  
**203-510-0154**

## EXPERIENCE

### **BJ's Wholesale Club, Derby, CT — Cart Attendant/Stocker/Curbside Assistant**

August 2019 - Present

Tended to returning carts in the parking lot and around the store; cleaning & sanitizing carts; responsible for maintaining cleanliness outside of the store. Helping guests carry out items ranging from grocery bags to heavy parcels, cleaning the store's entryways, cleaning up spills, and miscellaneous responsibilities like stocking shelves and cleaning restrooms. Performs physical count of inventory, and reconciles actual stock count to computer-generated reports. Responsible for filling propane tanks. Helps customers with their online shopping orders as well as gather and deliver their items to their vehicle in a friendly manner.

### **BJ's Wholesale Club, Southington, CT — Cart Attendant**

May 2019 - August 2019

Tended to returning carts in the parking lot and around the store; cleaning & sanitizing carts; responsible for maintaining cleanliness outside of the store.

### **University of Bridgeport, Bridgeport, CT — Computer Lab Monitor/Desk Assistant**

SEPTEMBER 2017 - May 2020

Support computer lab operations by extending assistance for faculty and students towards computers and printers hardware and software

Respond to queries and extend appropriate procedures, including following up with IT, to remedy the issue; document repetitive issues, log equipment damage and malfunctions

Handle and maintain lab equipment from cleaning keyboards and monitors, restocking computer paper, checking ink levels and replacing ink as needed, and refilling toner

Greet, provide assistance to, and watch lab occupants while entering and leaving secure facility to ensure proper treatment, use of, and authorized removal of equipment

## SKILLS

Word, PowerPoint,  
Photoshop, Illustrator,  
InDesign, Adobe XD, Blender

Excellent Customer Service

Time Management

Multi-Tasking

Sales

Customer Satisfaction

Critical Thinking/Complex  
Problem Solving

Communication

Ability to Lift Heavy Objects

Proficient in Math

## AWARDS & ACHIEVEMENTS

Dean's List  
2017, 2018, 2019, 2020

Honor Roll 2013-2017

Perfect Attendance  
2013-2015, 2017

Community Service Award

## **iFix Here, Trumbull, CT — Sales Associate/Cashier**

November 2018 - January 2019

Seasonal sales rep expected to greet customers and build rapport while assisting them with their mobile device needs, answering questions, resolving issues, and selling products and accessories

Apply screen protectors and cases for phones, ipads, and tablets

Finalize sales and services via cash registers and tablets

Maintain a clean store at all times by sweeping floors, dusting shelves and display stands, cleaning windows and glass counters, sweeping, and trash removal

## EDUCATION

**University of Bridgeport, Bridgeport, CT --Major: Graphic Design GPA 3.2**

FALL 2017-CURRENT

**Sacred Heart High School, Waterbury, CT--Honors College Prep, GPA 3.5**

AUGUST 2013-JUNE 2017

## **Leadership Experience and Activities**

*Granville Academy  
Football, Defensive End  
Basketball Team, Forward  
Making Strides Against Breast Cancer  
Walk for Autism  
Bowling Club  
Photography Club*

## **References**

*Available upon request*